



Welcome to Country Pup Pet Sitting!

We're so happy you have chosen Country Pup Pet Sitting ("CPPS") for in-home care for your pets! CPPS is a family owned and operated dog walking and pet sitting business founded on the belief that quality pet care and exceptional service are non-negotiable. We've designed our services to enrich your pet's life and to save you time, allowing you to enjoy quality time with your furry buddy.

Dogs just want to have fun! Play is an important element in a dog's life, whether it's a nice walk or a serious game of ball or Frisbee in the yard. For indoor kitties, a fast-paced session of cat & mouse or other favorite toys will brighten their day!

Ultimately, we want to be your service of choice so you get the most from your relationship with your pet, enjoying many happy hours together.

Enclosed is your New Client Packet for pet sitting and dog walking services. Please print a copy of this packet and complete all forms prior to your scheduled initial consultation, the Meet & Greet. Bear in mind that this some information may not pertain to the services you need so complete what you think is necessary. Your Caregiver will review the materials with you and answer any questions you may have. We want to ensure your initial consultation goes smoothly and that your experience with CPPS is a positive one. To that end, please review the Service Agreement and Company Policies and complete the New Client Packet before we arrive. The New Client Package contains:

- Service Agreement and Company Policy Signature Page– please sign and date
- Vet Authorization Form – please sign and date
- Client Information Form – please fill out in its entirety
- Pet Profile Form – please fill out in its entirety, one per pet

In addition, please provide two means of entry to your home for your Caregiver, one must be a key. Either, two house keys, a key and a garage opener, garage key code, etc. One will remain with your Caregiver while the other is securely stored in our office for backup emergency purposes. If you live in an apartment complex, please also provide the Caregiver with a key pass to enter and exit your building.

On the day of your initial consultation, the Caregiver will provide you with information on our other services.

Please feel free to contact us if you have feedback, questions or concerns. I can be reached by email at countrypupservices@gmail.com or by calling 203-641-2428.

Sincerely,

Tammy Torres Hennessy

Owner, Country Pup Pet Sitting

Benefits of using CPPS Dog Walking

- Daily exercise keeps your dog active and reduces the risk of heart disease and other illnesses
- Maintains a healthy weight – your dog is less likely to become obese. Obese dogs are prone to heart disease, depression, arthritis and diabetes.
- Minimize bad behaviors – a bored dog may bark, be hyperactive and may chew furniture and other possessions.
- Exercise will build confidence and reduce anxiety in shy or less social dogs
- How much exercise is right? 40-50 minutes per day for large dogs, 20-30 minutes for small dogs.
- Stimulating exercise will exercise your dog's mind and contribute to a well-adjusted pet
- You know what we say..."A tired dog is a happy dog!"

Benefits of using Country Pup Pet Sitting

- In-home care, your pet remains in the comfort of their own home
- Comparable to staying in a kennel especially for more than one animal (local avg for our service area for 2 dogs is \$62/night, cats avg \$25/night)
- No exposure to potential diseases and health hazards and the resulting vet bills.
- Stress-free for your pet, they stay in their familiar environment
- Pet follows their usual diet and exercise routine
- Same Pet Sitter (and back-up) all the time; your pet receives loving, personalized attention
- One on One play time and cuddle time - for no extra charge!
- Regular visits with a car in the driveway give your home that "lived in" look
- Saves you time, no driving to and from the kennel (45-60 min R/T avg)
- Flexible start/stop times – kennels charge an extra day when not picked up during check out hours, usually 8-10 am.
- No need to impose on family or friends
- Peace of mind that your pet and your home are in good hands

Country Pup Pet Sitting
Service Agreement and Company Policies
Signature Page

This signature page must be signed and returned to Country Pup Pet Sitting before the service period begins and shall remain in effect as long as the undersigned is a Country Pup Pet Sitting Client.

I have **READ, UNDERSTAND, AND AGREE** to, all terms and conditions specified in the **Country Pup Pet Sitting Service Agreement** located on their website.

Client Signature

Date

Printed Name

I have **READ, UNDERSTAND, AND AGREE** to, all **Country Pup Pet Sitting Company Policies** located on their website.

Client Signature

Date

Printed Name

Client Information Form

Primary Contact Information: (Print Clearly)

Owner First Name: _____ Last Name: _____

Home Address: _____ City: _____ Zip: _____

Home Phone #: _____ Cell: _____

E-mail: _____

Spouse/Partner Name: _____

E-mail: _____ Cell: _____

**(We require 2 means of entry in case one fails, 1 must be a key.
2 keys or key and a code/opener.)**

Garage/Gate/Door Code #: _____

Alarm Company: _____ Phone: _____

Alarm Code: _____ Alarm Key: YES / NO Alarm Company "Safe" word _____

Exact Key stroke sequence:

Veterinarian Information

Name of Vet Hospital: _____

Address: _____ City: _____ Zip: _____

Office Phone #: _____

Emergency Contact Information:

(We request someone not listed above who can make decisions for your home or pets if you cannot be reached.)

Name: _____ Relationship: _____

Street: _____ Town: _____

Telephone: _____ Has Key? YES NO

Inclement Weather

In the event of dangerous weather conditions please provide an alternate contact, **preferably a neighbor** or someone **very near** to your home address who can care for your pets until we can safely get there again.

Name: _____ Relationship: _____

Street: _____ Town: _____

Telephone: _____ Has Key? YES NO

Client Communication:

Can we send you text messages? YES / NO

Picture/Video (Text) Messages? YES / NO

Can we contact you via e-mail with announcements, credits remaining, etc.? YES / NO

How did you hear about us? _____

(Names go into our referral program. If online: what website?)

Meet & Greet Checklist

For Pet Sit Visits - Check what tasks you would like completed while you're away

- Mail Retrieval
- Paper Retrieval
- Water Plants
- Adjust Blinds/Curtains Periodically
- Adjust Lights Periodically
- Trash Pick Up

Pet Sitter Check List - Sitter to complete before leaving

- 2 Means of Entry (# keys provided _____)
- Service Agreement and Company Policies Signature page
- Client Info Sheet
- Pet Profile (for each pet)
- Signed Veterinary Care Release
- Copy of Rabies Certificate for each pet
- Payment

Country Pup Pet Sitting
Veterinary Release Form

Owner's Full Name: _____

Home Address: _____

City, State: _____

Phone # 1 _____ Name: _____

Phone # 2 _____ Name: _____

TO WHOM IT MAY CONCERN

I hereby authorize the attending veterinarian to treat any of my pets as listed on the Country Pup Pet Sitting (CPPS) Pet Information sheet and I accept full responsibility for all fees and charges (limited to \$_____ or less) incurred in the treatment of any of my pets. The CPPS Pet Sitter is authorized to transport my pet(s) to and from the veterinary clinic for treatment or to request "on-site" treatment if deemed necessary.

If I cannot be reached in case of an emergency, the Sitter or CPPS Owners shall act on my behalf to authorize any treatment **excluding euthanasia**.

Pet Owner's Signature: _____

Date: _____

PET PROFILE

Complete a separate form for each pet

Pet's Name _____ Species _____ Breed _____

Color(s) _____ Male / Female _____ Altered Y / N _____

Age _____ Birthday _____ **ID & Rabies Tags attached to Collar? Y / N**

Micro-chipped? Y / N _____

If yes, Company Name and Number _____ 800 # _____

FEEDING:

Brand _____ Amount _____ Frequency _____

Feeding location _____ Water Available all day Y / N _____

Special Instructions _____

MEDICAL HISTORY

Medical Conditions

Medications, describe in detail. (Name/Dosage/Frequency, Administered how?)

Allergies, including bee stings? _____

GENERAL INFORMATION

(Dogs Only, complete separate form per dog)

Dog Name: _____ Is your Dog crated while you're away? Y / N

How many hours per day does your pet spend in a crate? Weekdays: _____ Weekends: _____

Where will your dog(s) be when your sitter arrives? (crated in bedroom, loose in house, etc.)

Where should the sitter leave your dog(s) at the end of the visit?

Location of Leashes, Litter boxes, pet carriers, etc.

How would you describe your dog's personality?

Please describe your dog's behavior toward "new" people.

Has your dog(s) ever bitten, attempted to bite or snapped at another person or animal? If yes, please describe in detail.

Any unusual habits, behaviors, traits or quirks that we should know about your dog? If yes, please explain in detail.

Does your dog(s) know any cues/commands you'd like us to use while caring for them?

Do you use any electric fence collars or other shock collars, choke chains or prong collars with your pet? Please describe.

What toys/treats can your pet have when NOT supervised by a pet sitter? What toys/treats can your pet have ONLY when supervised by a pet sitter?

Outside play/exercise instructions:

Do we have permission to leash walk your dog off your property/premises? Y / N

Through trial and error Country Pup has found the best dog harness and leash to be the Kong Traffic Leash 4ft and the Easy Walk harness. A "gentle leader" is also an excellent alternative for dogs who do not fit into or walk well with an easy walk harness. We also recommend the Sporn Non Pull Dog Harness for all small to medium dogs that do not have serious pulling issues. We strongly recommend that clients purchase these items for all dogs needing to be leash walked and accustom the dog to wearing them before service begins.